

JULI HEATON MURPHY

Instructional
Designer

CONTACT

Call or text:
(865) 805-4643

Email:
JuliMurphy.ID@
gmail.com

Connect:
[Juli Murphy |](#)
[LinkedIn](#)

PORTFOLIO

JuliHeatonMurphy.com

ROLES AND POSITIONS

IB3 Global Solutions (KAPS)

INSTRUCTIONAL DESIGNER
JANUARY 2022 TO PRESENT

- Design, develop, and implement workplace learning for domestic and international learners in coordination with various agencies
- Lead technical projects applying adult-learning methodologies to create innovative, interactive training and training exercises
- Perform needs assessment to identify knowledge gaps, perform learner analysis, formulate design plans, develop and deploy eLearning, job aids, and instructor-led virtual training for Defense Nuclear Nonproliferation Programs
- Work extensively with subject matter experts to define scope and refine complex content
- Create deliverables using programs, such as Articulate Storyline, Audacity, PowerPoint
- Manage multiple simultaneous projects
- Evaluate the effectiveness of training programs to achieve continuous improvement
- Provide instructional design expertise and assistance to teams supporting Defense Nuclear Nonproliferation programs
- Apply Systematic Approach to Training (SAT) model to all projects

The Rumie Initiative

VOLUNTEER INSTRUCTIONAL DESIGNER
OCTOBER 2020 TO JUNE 2021

- Designed and developed eLearning for professionals, job seekers, and younger adults facing new challenges
- Collaborated on an accessibility proposal and designed and developed instruction for 190 learning designers for writing appropriate alt text
- Designed and developed a template for learning designers to plan their modules prior to entering the build interface
- Collaborated to design and deliver an instructional job aid for learning designers to identify appropriate use of memes in microlearning modules
- Selected as a microlearning consultant with learning design expertise to support and assist other learning designers

Social Security Administration

ADMINISTRATIVE LAW JUDGE (ALJ)
OCTOBER 2010 TO DECEMBER 2021

- Adjudicated benefits under the Administrative Procedures Act evaluating medical evidence and opinions under the Social Security Act and presided over entitlement hearings
- Applied Law and Regulations to decide cases and issued legally defensible decisions
- Served as Chief ALJ in the hearing office for two years performing management duties as well as adjudicating cases
- Provided training on a local, regional, and national level

JULI HEATON MURPHY

AREAS OF EMPHASIS

Law and Regulations
Nuclear Nonproliferation
eLearning
Storytelling
Adult Learning Theories
Multimedia
International Learners
Working with SMEs
Accessible Design
Training Professionals

EDUCATION

University of Tennessee
M.S.
Instructional Technology

University of Georgia
J.D.

University of Tennessee
B.A.
Anthropology/Political Science

PROFESSIONAL LICENSES

Licensed to Practice Law in Tennessee

INSTRUCTIONAL DESIGN COLLABORATOR/TRAINER DETAILS

Instructional Designer for training at the local, regional, and national level for over a decade

Examples:

- Synchronous Training for ALJs - "Selecting the Appropriate Substitute Party" - January 2021, Designed and delivered instruction via Microsoft Teams
- Instructional Designer on the Judicial Training Cadre 2015 - Designed, developed and delivered training for several hundred ALJs worked with two subject matter experts, Appeals Court Judges, to develop training to reduce Dismissal Remands
- Instructional Designer on the New ALJ Training Cadre and Decision Writer Training Cadres - Collaborated to design and develop authentic case studies for training. Delivered instruction to ALJs, attorneys and paralegals.

INSTRUCTIONAL DESIGNER/LEAD/TRAINING CO-COORDINATOR - VIRTUAL SCREENING UNIT JUNE 2009 THROUGH OCTOBER 2010

- Designed, developed, and delivered instruction for an innovative project from the Deputy Commissioner's Office, which involved 100 Senior Attorneys per rotation
- Identified topics to be addressed in training based on meetings with clients, conducted job task analyses through client and subject matter expert interviews, analyzed the collected data and developed performance-based objectives as a result of the analysis
- Applied agency-endorsed adult learning theories and methodologies to design, develop, update, and maintain instructor-led courses, assessments and supplemental training materials
- Conducted needs assessment, job analysis, task analysis, designed and developed instructional products, materials and programs, developed performance support products, and implemented training
- Developed, reviewed, and edited instructor guides and participant materials and implemented classroom training courses

ATTORNEY ADVISOR/SENIOR ATTORNEY APRIL 1997 THROUGH OCTOBER 2010

- Drafted legally defensible decisions for Medicare and Social Security Decisions
- Researched issues and advised ALJs
- Trained and mentored attorneys and paralegals on a local and national level

INSTRUCTIONAL DESIGN COLLABORATOR/TRAINER DETAILS

Instructional Designer on the New Decision Writer Training Cadre - Collaborated to design and develop authentic case studies for training. Delivered instruction to attorneys and paralegals

SKILLS

Articulate 360 Storyline | Articulate 360 Rise | PowerPoint | Project Management Apps | Communication Apps | Presentation Software | Multimedia Production and Editing | Learning Authoring Tools | G Suite | Microsoft Office 365 | Collaboration Tools | Storyboarding | Social Media | Cloud Computing | Memes and Gifs | Chunking Complex Content | Legal Analysis of Regulations and Legislation

REFERENCES AVAILABLE UPON REQUEST.